



# COMMUNITY DEVELOPMENT SERVICES

## ENVIRONMENTAL MANAGEMENT DEPARTMENT

<http://www.edcgov.us/EMD/>

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**PLACERVILLE OFFICE:**

2850 Fairlane Court  
Placerville, CA 95667  
(530) 621-5300  
(530) 642-1531 Fax

**LAKE TAHOE OFFICE:**

924 B Emerald Bay Rd.  
South Lake Tahoe, CA 96150  
(530) 573-3450  
(530) 542-3364 Fax

August 27, 2018

Alpenrose Inn  
4074 Pine Blvd.  
South Lake Tahoe, CA 96150

Attn: Hannelore Conrad, Owner

**RE: ALPENROSE INN (PWS NO. 0900582)  
CITATION NO. 01\_39\_18C\_017\_0900582\_23  
FAILURE TO SAMPLE BACTERIOLOGICAL DURING SECOND QUARTER 2018**

Enclosed is the County of El Dorado, Environmental Management Local Primacy Agency Citation No. 01\_39\_18C\_017\_0900582\_23 issued to Alpenrose Inn Water System. Please note there are certain deadlines associated with this Citation.

Any person who is aggrieved by a citation issued by the El Dorado County LPA may file a petition with the State Water Resources Control Board (State Water Board) for reconsideration of the citation. Petitions must be received by the State Water Board within 30 calendar days of the issuance of the citation. The date of issuance is the date when the El Dorado County LPA mails or serves a copy of the citation, whichever occurs first. If the 30th day falls on a Saturday, Sunday, or state holiday, the petition is due the following business day. Petitions must be received by 5:00 p.m. Information regarding filing petitions may be found at:

[http://www.waterboards.ca.gov/drinking\\_water/programs/petitions/index.shtml](http://www.waterboards.ca.gov/drinking_water/programs/petitions/index.shtml)

If you have any questions, please contact Jeffrey Warren at (530) 621-7628 or by email [jeffrey.warren@edcgov.us](mailto:jeffrey.warren@edcgov.us), or Karen Bender at (530) 573-3453 or by email [karen.bender@edcgov.us](mailto:karen.bender@edcgov.us).

Sincerely,

Jeffrey Warren, REHS  
Environmental Health Program Manager

Cc: Ali Rezvani, PE

Issued: **August 27, 2018**

**EL DORADO COUNTY  
COMMUNITY DEVELOPMENT SERVICES  
ENVIRONMENTAL MANAGEMENT DEPARTMENT**

**IN RE: Alpenrose Inn**

Water System ID - 0900585  
4074 Pine Blvd.  
South Lake Tahoe, CA 96150

**ATTN: Hannelore Conrad**

Owner  
4074 Pine Blvd.  
South Lake Tahoe, CA 96150

**CITATION NO. 01\_39\_18C\_017\_0900582\_23**

**FAILURE TO COLLECT ROUTINE SAMPLE**

**FOR SECOND QUARTER 2018**

**TITLE 22, CALIFORNIA CODE OF REGULATIONS, SECTION 64423**

**ISSUED ON August 27, 2018**

Section 116650 of the California Health and Safety Code (hereinafter "CHSC")  
authorizes the issuance of a citation to a public water system for failure to comply with  
a requirement of the California Safe Drinking Water Act, California Health and Safety  
Code, Division 104, Part 12, Chapter 4, commencing with Section 116270 (hereinafter  
"California SDWA"), or any regulation, standard, permit or order issued or adopted  
thereunder.

The County of El Dorado Community Development Services, Environmental  
Management Department (hereinafter "Department"), hereby issues a citation to the

Issued: **August 27, 2018**

Alpenrose Inn Water System (hereinafter "Water System") for violation of Title 22 of the California Code of Regulations ("CCR"), Section 64424(a).

**APPLICABLE AUTHORITIES**

**CHSC, Division 104, Part 12, Chapter 4, Article 1, Section 116271 (k)(2) states:**

(k)(2) The deputy director is delegated the State Water Resources Control Board's authority to provide notice, approve notice content, approve emergency notification plans, and take other action pursuant to Article 5 (commencing with Section 116450), to issue, renew, reissue, revise, amend, or deny any public water system permits pursuant to Article 7 (commencing with Section 116525), to suspend or revoke any public water system permit pursuant to Article 8 (commencing with Section 116625) and to issue citations, assess penalties, or issue orders pursuant to Article 9 (commencing with Section 116650).

**CHSC, Division 104, Part 12, Chapter 4, Article 1, Section 116275 (b) & (ab) states:**

(b) "Department" means the state board.

(ab) "State board" means the State Water Resources Control Board.

**CHSC Division 104, Part 12, Chapter 4, Article 9, Section 116650 states:**

(a) If the department determines that a public water system is in violation of this chapter or any regulation, permit, standard, citation, or order issued or adopted thereunder, the department may issue a citation to the public water system. The citation shall be served upon the public water system personally or by certified mail. Service shall be deemed effective as of the date of personal service or the date of receipt of the certified mail. If a person to whom a citation is directed refuses to accept delivery of the certified mail, the date of service shall be deemed to be the date of mailing.

(b) Each citation shall be in writing and shall describe the nature of the violation or violations, including a reference to the statutory provision, standard, order, citation, permit, or regulation alleged to have been violated.

(c) A citation may specify a date for elimination or correction of the condition constituting the violation.

(d) A citation may include the assessment of a penalty as specified in subdivision (e).

(e) The department may assess a penalty in an amount not to exceed one thousand dollars (\$1,000) per day for each day that a violation occurred, and for each day that a violation continues to occur. A separate penalty may be assessed for each violation.

**Local Primacy Delegation Agreement, Section 1.02.** The Department hereby delegates to the County all authority granted to it under the California Safe Drinking Water Act (CHSC 116270) for regulation of small public water systems.

**Title 22, California Code of Regulations, Section 64423 (a)(3) and (c) states:**

(a) Each water supplier shall collect routine bacteriological water samples follows:

(3) The minimum number of samples for transient-noncommunity water systems using groundwater and serving 1000 or fewer persons a month shall be one in each calendar quarter during which the system provides water to the public.

(c) If any routine, repeat, or replacement sample is total coliform-positive, then the water supplier shall collect repeat samples in accordance with Section 64424 and comply with the reporting requirements specified in Sections 664426 and 64426.1.

**Title 22, California Code of Regulations, Section 64463.7 (a)(b) and (c) states:**

(a) Each water system shall give public notice pursuant to this section if any of the following occurs:

(1) Monitoring violations.

(b) Each water system shall give the public notice within one year after it learns of the violation.

(1) The water system shall repeat the public notice annually for as long as the violation continues.

(2) Posted public notices shall remain in place for as long as the violation continues, but in no case less than seven days.

(c) Each water system shall deliver the notice in a manner designed to reach persons served within the required time period.

### **STATEMENT OF FACTS**

The Water System is operated under Water Supply Permit No. 0900582, issued on December 31, 2015. The Water System is a transient-noncommunity water system having 1 service connection that serves 22 units. The Water System source of supply is a well.

Title 22, CCR, Section 64423 (a)(3) specifies the minimum number of routine samples for a transient-noncommunity water system using groundwater and serving 1000 or fewer persons a month shall be one in each calendar quarter during which the system provides water to the public. Table 64423-A lists the minimum number of routine total coliform samples per month, based on the monthly population. (The table below is shown in part only):

Monthly Population Served	Minimum Number of Samples
25 to 1000	1 per month

1,001 to 2,500	2 per month
2,501 to 3,300	3 per month
3,301 to 4,1000	4 per month

The Alpenrose Inn water system is required to take quarterly routine samples throughout the year. A routine sample was not collected in the second quarter of 2018. The sample was due to be taken by June 30, 2018.

### **DETERMINATION**

Based on the above, the Department has determined that the Water System violated Title 22 CCR Section 64423 in that a routine sample was missed for the second quarter of 2018. The water system must follow the approved Routine Sample Siting Plan as described in Section 64422.

### **DIRECTIVES**

**The Water System is hereby directed to take the following actions:**

- 1. Comply with Title 22 CCR Section 64423 for taking bacteriological samples according to the sample site plan in all future monitoring periods.**
- 2. Comply by collecting a complete repeat sample set, assuming that if a routine sample had been taken in the second quarter of 2018 it could have been positive for bacteria, in accordance with the approved bacteriological sample siting plan. Comply by September 14, 2018.**
- 3. Provide public notification (Attachment A) for the failure to monitor for bacteria in the water for the second quarter of 2018. Complete the notification by September 30, 2018 and post the public notice for no less than seven (7) days.**

Issued: **August 27, 2018**

1       **4. Complete and return the Certification of Completion of Public Notification**  
2       **(Attachment B) by September 30, 2018.**

3       **5. Within thirty (30) days of receipt of this Citation, by September 30, 2018,**  
4       **the Water System shall submit a written response to the Department**  
5       **indicating its willingness to comply with directives of this Citation.**

6  
7       The Department reserves the right to make such modifications to this Citation as it  
8       may deem necessary to protect public health and safety. Such modifications may be  
9       issued as amendments to this Citation, and shall be deemed effective upon issuance.

10       Nothing in this Citation relieves Water System of its obligation to meet the  
11       requirements of the California SDWA, or of any regulation, permit, standard, or order  
12       issued or adopted thereunder.

13  
14       All submittals required by this Citation shall be submitted to the Department at the  
15       following address:

16                   Jeffrey Warren, REHS  
17                   Environmental Management Programs Manager  
18                   El Dorado County  
19                   Community Development Services  
20                   Environmental Management Department  
21                   2850 Fairlane Court, Bldg C  
22                   Placerville, CA 95667  
23                   (530) 621-7628

24                   **PARTIES BOUND**

25       This Citation shall apply to and be binding upon the Water System, its officers,  
26       directors, shareholders, agents, employees, contractors, successors, and assignees.

27                   **SEVERABILITY**

Issued: **August 27, 2018**

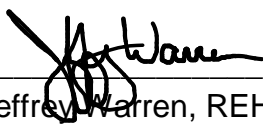
The directives of this Citation are severable, and the Water System shall comply with each and every provision thereof, notwithstanding the effectiveness of any other provision.

**FURTHER ENFORCEMENT ACTION**

The California SDWA authorizes the Department to: issue citation with assessment of administrative penalties to a public water system for violation or continued violation of the requirements of the California SDWA or any permit, regulation, permit or order issued or adopted thereunder including, but not limited to, failure to correct a violation identified in a citation or compliance order. The California SDWA also authorizes the Department to take action to suspend or revoke a permit that has been issued to a public water system if the system has violated applicable law or regulations or has failed to comply with an order of the Department; and to petition the Superior Court to take various enforcement measures against a public water system that has failed to comply with or violates an order of the Department. The Department does not waive any further enforcement action by issuance of this citation.

8/27/2018

Date

  
Jeffrey Warren, REHS  
Environmental Management Programs  
Manager  
El Dorado County  
Community Development Services  
Environmental Management Department

cc: Ali R. Rezvani, P.E.  
Sacramento District Engineer  
Division of Drinking Water  
State Water Resources Control Board



## ATTACHMENT A: Instructions for Tier 3 Monitoring Violations Annual Notice Template

### Template Attached

Since most monitoring violations are included in Tier 3, you must provide public notice to persons served within one year after you learn of the violation [California Code of Regulations, Title 22, Chapter 15, Section 64463.7(b)]. Multiple monitoring violations can be serious. **Each water system required to give public notice must submit the notice to the State Water Resources Control Board, Division of Drinking Water (DDW) for approval prior to distribution or posting, unless otherwise directed by the DDW [64463(b)].**

### Notification Methods

You must use the methods summarized in the table below to deliver the notice to consumers. If you mail, post, or hand deliver, print your notice on letterhead, if available.

<i>If You Are a...</i>	<i>You Must Notify Consumers by...</i>	<i>...and By One or More of the Following Methods to Reach Persons Not Likely to be Reached by the Previous Method...</i>
Community Water System [64463.7(c)(1)]	Mail or direct delivery <sup>(a)</sup>	Publication in a local newspaper
		Posting <sup>(b)</sup> in conspicuous public places served by the water system or on the Internet
		Delivery to community organizations
Non-Community Water System [64463.7(c)(2)]	Posting in conspicuous locations throughout the area served by the water system <sup>(b)</sup>	Publication in a local newspaper or newsletter distributed to customers
		Email message to employees or students
		Posting <sup>(b)</sup> on the Internet or intranet
		Direct delivery to each customer

(a) Notice must be distributed to each customer receiving a bill including those that provide their drinking water to others (e.g., schools or school systems, apartment building owners, or large private employers), and other service connections to which water is delivered by the water system.

(b) Notice must be posted in place for as long as the violation or occurrence continues, but in no case less than seven days.

The notice attached is appropriate for the methods described above, insertion in an annual notice, or included in the Consumer Confidence Report<sup>1</sup>. However, you may wish to modify it before using it for posting. If you do, you must still include all the required elements and leave the standard language for monitoring and testing

<sup>1</sup> CCR may be used as long as public notification timing, content, and delivery requirements are met [64463.7(d)].

procedure violations and notification language in italics unchanged. This language is mandatory [64465].

You may need to modify the template for a notice for individual monitoring violations. The template presents violations in a table; however, you may write out an explanation for each violation if you wish. For any monitoring violation for volatile organic compounds (VOCs) or other groups, you may list the group name in the table, but you must provide the name of every chemical in the group on the notice (e.g., in a footnote). An example is shown in the table below.

<i>Contaminant</i>	<i>Required Sampling Frequency</i>	<i>Number of Samples Taken</i>	<i>When All Samples Should Have Been Taken</i>	<i>When Samples Were or Will Be Taken</i>
VOCs <sup>(a)</sup>	1 sample every 3 years	None	2002 – 2005	February 2006

(a) Benzene; Carbon Tetrachloride; 1,2-Dichlorobenzene; 1,4-Dichlorobenzene; 1,1-Dichloroethane; 1,2-Dichloroethane; 1,1-Dichloroethylene; cis-1,2-Dichloroethylene; trans-1,2-Dichloroethylene; Dichloromethane; 1,2-Dichloropropane; 1,3-Dichloropropene; Ethylbenzene; Methyl-*tert*-butyl ether; Monochlorobenzene; Styrene; 1,1,2,2-Tetrachloroethane; Tetrachloroethylene; Toluene; 1,2,4-Trichlorobenzene; 1,1,1-Trichloroethane; 1,1,2-Trichloroethane; Trichloroethylene; Trichlorofluoromethane; 1,1,2-Trichloro-1,2,2-Trifluoroethane; Vinyl Chloride; and Xylenes.

You may need to modify the notice if you had any monitoring violations for which monitoring later showed a maximum contaminant level or other violation. In such cases, you should refer to the public notice you issued at that time.

### **Multilingual Requirement**

The notice must (1) be provided in English, Spanish, and the language spoken by any non-English-speaking group exceeding 10 percent of the persons served by the water system and (2) include a telephone number or address where such individuals may contact the water system for assistance.

If any non-English-speaking group exceeds 1,000 persons served by the water system, but does not exceed 10 percent served, the notice must (1) include information in the appropriate language(s) regarding the importance of the notice and (2) contain the telephone number or address where such individuals may contact the water system to obtain a translated copy of the notice from the water system or assistance in the appropriate language.

### **Population Served**

Make sure it is clear who is served by your water system -- you may need to list the areas you serve.

## Corrective Actions

In your notice, describe corrective actions you took or are taking. Listed below are some steps commonly taken by water systems with monitoring violations. Choose the appropriate language, or develop your own:

- “We have since taken the required samples, as described in the last column of the table above. The samples showed we are meeting drinking water standards.”
- “We have since taken the required samples, as described in the last column of the table above. The sample for [contaminant] exceeded the limit. [Describe corrective action; use information from public notice prepared for violating the limit.]”
- “We plan to take the required samples soon, as described in the last column of the table above.”

## After Issuing the Notice

Send a copy of each type of notice and a certification that you have met all the public notice requirements to the DDW within ten days after you issue the notice [64469(d)]. You should also issue a follow-up notice in addition to meeting any repeat notice requirements the DDW sets.

It is recommended that you notify health professionals in the area of the violation. People may call their doctors with questions about how the violation may affect their health, and the doctors should have the information they need to respond appropriately.

It is a good idea to issue a “problem corrected” notice when the violation is resolved.

## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este informe contiene información muy importante sobre su agua potable.  
Tradúzcalo o hable con alguien que lo entienda bien.

### Monitoring Requirements Not Met for Alpenrose Inn

Our water system failed to monitor as required for drinking water standards during the past year and, therefore, was in violation of the regulations. Even though this failure was not an emergency, as our customers, you have a right to know what you should do, what happened, and what we did to correct this situation.

*We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During the second quarter of June 2018, we did not monitor or test for bacteria in the water and therefore, cannot be sure of the quality of our drinking water during that time.*

#### What should I do?

- There is nothing you need to do at this time.
- The table below lists the contaminant(s) we did not properly test for during the last year, how many samples we are required to take and how often, how many samples we took, when samples should have been taken, and the date on which follow-up samples were (or will be) taken.

<i>Contaminant</i>	<i>Required Sampling Frequency</i>	<i>Number of Samples Taken</i>	<i>When All Samples Should Have Been Taken</i>	<i>When Samples Were or Will Be Taken</i>
Bacteria (coliforms and e.coli)	1 sample every quarter during the annual operation	None in second quarter 2018	By June 30, 2018	We plan to take 4 samples by September 14, 2018.

- If you have health issues concerning the consumption of this water, you may wish to consult your doctor.

#### What happened? What is being done?

We complied with the requirement to take extra samples in the month of August. We will continue with our quarterly testing during the remainder of the season.

For more information, please contact Hannelore Conrad, Owner at 530-544-2985.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or mail.*

### **Secondary Notification Requirements**

Upon receipt of notification from a person operating a public water system, the following notification must be given within 10 days [Health and Safety Code Section 116450(g)]:

- SCHOOLS: Must notify school employees, students, and parents (if the students are minors).
- RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS (including nursing homes and care facilities): Must notify tenants.
- BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS: Must notify employees of businesses located on the property.

This notice is being sent to you by Alpenrose Inn water system.

State Water System ID#: 09005582. Date distributed: 8/27/2018.

ATTACHMENT B

**CERTIFICATION OF COMPLETION OF PUBLIC NOTIFICATION**

This form when completed and returned to the County of El Dorado, Environmental Management Department, Community Development Services, serves as certification that public notification to water users was completed as required by the State Water Resources Control Board (as required per Title 22 of the California Code of Regulations). Failure to do so may result in additional hourly time charges to your water utility and may result in a formal enforcement action with monetary penalties.

Public Water System Name: ALPENROSE INN

Public Water System Number: 0900582

Public notification for the SECOND QUARTER 2018 BACTERIOLOGICAL FAILURE TO SAMPLE violation was performed by the following method(s):

Check and complete all that apply:

- A) ☐ By posting of the approved notice in conspicuous locations served by the water system.
- B) ☐ Distributing notice by using one or more of the following methods to reach persons not likely to be reached by public posting: Email message or direct delivery.
- C) ☐ Publication in a local newspaper.
- D) ☐ Posting on the internet.

Provide the date (or dates) that the notice was posted/distributed \_\_\_\_\_

I hereby certify that the above information is factual.

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

Return form to: County of El Dorado, Community Development Services  
Environmental Management Department  
2850 Fairlane Court, Building "C", Placerville, CA 95667  
FAX 530-642-1531

Or in So.Lake Tahoe: 924 B Emerald Bay Rd, South Lake Tahoe, CA 96150  
FAX 530-542-3364